

Frequently asked questions (FAQs) for First Call payment

1. What is the call record date for the First Call payment?

The call record date for the First Call money is May 25, 2022 (**Call Record Date**).

2. Who are required to pay the First Call?

The shareholders holding the partly paid-up equity shares of the Company as of the Call Record Date are only permitted to pay the First Call (**Eligible Shareholders**).

3. How much is payable in the First Call?

₹25 per partly paid-up equity share is payable in the First Call.

4. What would be the status of the existing partly paid-up equity shares?

There will be no trading of the ₹ 2.50 partly paid-up equity share of the Company (ISIN IN9936B01013) on the Stock Exchanges with effect from May 24, 2022 on account of the First Call.

5. What are the modes of payment of the First Call?

The First Call can be paid through following modes:

- (a). **Online ASBA:** by visiting the website of the SCSBs offering the online ASBA facility, to block the monies payable towards the First Call in their respective bank accounts maintained with such SCSBs
- (b). **Physical ASBA:** by submitting the duly filled up ASBA Form at the designated branch of the SCSB, to block the monies payable towards the First Call in their respective bank accounts maintained with such SCSBs. Please visit <https://www.sebi.gov.in/sebiweb/other/OtherAction.do?doRecognisedFpi=yes&intmId=35> to refer to the list of existing SCSBs (for points (a) and (b) above)
- (c). **3-in-1 account:** Eligible Shareholders may make the payment of First Call through the facility of linked online trading-demat-bank account (3-in-1 type accounts), provided by some of the registered brokers. Please check with your respective broker for availability of the 3-in-1 type account facility.
- (d). **R-WAP facility:** Resident Eligible Shareholders may pay the First Call electronically through the R-WAP portal (<https://rights.cameoindia.com/ncl/callmoney>). Payment may be made through net banking or UPI. **Please note that R-WAP facility is not available for non-resident Eligible Shareholders.**
- (e). **Cheque / demand draft:** Through cheque or demand draft drawn in favour of:
 - i. For resident shareholders: **NCL – ALLOTMENT ACCOUNT-FIRST CALL**
 - ii. For non-resident shareholders: **NCL – ALLOTMENT ACCOUNT-FIRST CALL**

The cheques or demand drafts will need to be submitted together with a duly filled-in Payment Slip with the collection centers mentioned in the Payment Slip.

6. If I don't pay the First Call, what will happen to my Rights Equity Shares?

The following are the consequences of non-payment of the First Call:

- (a). Interest @ 8.00 % (Eight per cent only) p.a. will be payable for delay in payment of First Call beyond June 27, 2022 till the actual date of payment;
- (b). The Company shall be entitled to deduct from any dividend payable, all sums of money outstanding on account of calls and interest due thereon in relation to the partly paid-up equity shares of the Company; and
- (c). The partly paid-up equity shares of the Company held by you, including the amount already paid thereon is liable to be forfeited in accordance with the Articles of Association of the Company and the Letter of Offer dated October 30, 2021;

7. When can the First Call payment be made?

The First Call can be paid between Monday, June 6, 2022 and Monday, June 27, 2022 (both days inclusive).

8. When would be the new partly paid-up shares be listed?

The listing of partly paid-up equity shares having ₹5.00 each as the paid up value under the ISIN is expected to take place within 2 weeks from the last date for payment of the First Call.

9. Can an Eligible Shareholder pay in excess of the monies due from him towards First Call?

Eligible Shareholders are advised to pay only the amount which is due on the First Call. Excess payment if any would be refunded (in case of payment through R-WAP or payment through cheque or demand draft) or would be unblocked in the Eligible Shareholder's account (in case of ASBA).

Any payment from non-Eligible Shareholder would also be refunded to him / unblocked in his account as the case may be.

10. Is part payment permitted?

Eligible Shareholders are advised to make payment in full of the First Call. If the amount paid is less than the First Call due, such amount will be adjusted @ ₹25 per partly paid-up equity share and the balance money which cannot be adjusted for a whole share will be refunded. Such Eligible Shareholder will be deemed "in arrears of payment of First Call" to the extent of partly paid-up equity shares on which the First Call remains unpaid and the consequences of failure to pay the First Call would apply to him.

For example - If an Eligible Shareholder holds 100 partly paid-up equity shares, the aggregate amount payable by him towards the First & Final Call will be ₹2500. If he makes a payment of only ₹1250, the amount paid by him will be adjusted against 50 partly paid-up equity shares and such holder will receive such number of Rs.2.50 partly paid-up ordinary shares converted in proportion to the payment made i.e., 50 partly paid-up Shares of Rs.5 each and the consequence of failure to pay the First & Final Call on the balance 50 partly paid-up equity shares shall apply.

11. Where can I access my First Call Notice?

The First Call Notice may be accessed on the website of the Registrar at <https://rights.cameoindia.com/ncl/callmoney>. Please enter your DP ID and Client ID details in the space provided to view and download your individual First Call Notice.

The First Call Notice along with the instructions, ASBA Form and Payment Slip are also available on the Company's website at www.naturalcapsules.com and on the website of the Stock Exchanges at www.bseindia.com

12. Can non-residents shareholders pay the First Call using R-WAP?

R-WAP is available only for resident shareholders of the Company holding partly paid-up equity shares as on the Call Record Date i.e., May 25, 2022.

13. What are the banks through which First Call can be paid on R-WAP portal?

For Net-banking

Sr. no	Bank name
1.	IDBI Bank
2.	IndusInd Bank
3.	Karur Vysya Bank
4.	Deutsche Bank
5.	Indian Bank
6.	Indian Overseas Bank
7.	South Indian Bank
8.	Yes Bank
9.	AU Small Finance Bank
10.	HDFC Bank
11.	ICICI Bank
12.	Kotak Mahindra Bank
13.	Axis Bank
14.	City Union Bank
15.	State Bank of India
16.	Dhanlaxmi Bank
17.	Jammu & Kashmir Bank
18.	Shamrao Vithal Co-operative Bank
19.	Saraswat Co-operative Bank
20.	Tamil Nadu Mercantile Bank
21.	TJSB Sahakari Bank
22.	Bank of Baroda
23.	Canara Bank
24.	Bank of India
25.	Union Bank of India
26.	Punjab National Bank
27.	HSBC
28.	Standard Chartered Bank

For UPI

Please refer to <https://www.npci.org.in/what-we-do/upi/live-members> for list of UPI enabled banks.

14. What is UPI and how to make payments over UPI?

UPI or Unified Payment Interface is an instant payment system that allows for transfer of monies instantaneously between two parties bank accounts.

15. How to make payment using UPI?

- (a). On the R-WAP portal once you have validated your DP ID, Client ID you need to enter your mobile number to receive an OTP;
- (b). Once you enter the OTP, you would need to enter your PAN number for validation;
- (c). Post this you can view the number of partly paid-up equity shares held by you on the Call Record Date and the amount you need to pay towards the First Call;
- (d). Once you have confirmed the bank account details from where you wish to make the payment, you need to choose “Pay using UPI”;
- (e). Provide the UPI ID i.e. Virtual Payment Address (VPA) which is linked to the bank account entered in the R-WAP portal in the space provided and click “Make Payment”;
- (f). Once you have made payment on R-WAP portal, you would receive a notification on your mobile from the UPI App;
- (g). Click the notification and login to the UPI App and authorize the payment by using your UPI Pin after checking the amount being paid;
- (h). Once you have authorized the payment, the transaction is complete;
- (i). In case you do not receive notification or do not authorize the payment, the same is incomplete and you would need to re-apply

16. Where can I get my UPI ID or VPA?

You can get your UPI ID or VPA by the following steps

- (a) Go to your UPI App;
- (b) On the landing page, your UPI ID or VPA will be on the top;
- (c) Else you can click on the profile on your UPI App and can obtain the UPI ID or VPA

17. What is the payment limit on net-banking and UPI?

The payment limit on net-banking is as determined by your individual bank. Please check the limits before making payment. In case the limit is lower than the amount due on the First & Final Call, you may make more than one payment to ensure that you pay the First & Final Call in full.

The payment limit on UPI is ₹5,00,000. Again, more than one payment is possible through the R-WAP portal.

18. Please share the list of the collection centers?

Collection Centers (Axis Bank Limited)

For Resident Shareholders	<p>Agra – Axis Bank, Shop No. 1, 3 to 16, Block No 51Anupam Plaza II, Sanjay Place Agra 282002 Uttar Pradesh; Ahmedabad - Axis Bank, Trishul, Opp. Samarsheshwar Temple, Ahmedabad 380006, Gujarat; Mumbai Fort - Axis Bank, Jeevan Prakash Building, Ground floor, Sir PM Road, Fort, Mumbai 400001, Maharashtra; Kolkata - Axis Bank, 7, Shakespeare Sarani, Kolkata 700071, West Bengal; Chennai - Axis Bank, 82, Dr. Radhakrishna Salai, Mylapore, Chennai 600004, Tamil Nadu; New Delhi - Axis Bank, Statesman House, 148, Barakhamba Road, New Delhi 110001, Delhi; Hyderabad - Axis Bank, 6-3-879/B, First Floor , G Pulla Reddy BL Greenlands, Begumpet Road, Hyderabad 500016, Telangana; Bengaluru - Axis Bank, No.9, M.G. Road, Block A, Bengaluru 560001, Karnataka; Jaipur - Axis Bank, O-15, Green House, Ashok Marg, C-Scheme, Jaipur 302001, Rajasthan; Vadodara - Axis Bank, Vardhaman Complex, Opp GE Brace Course Circle (North), Vadodara 390007, Gujarat; Noida-Axis Bank, B2-B3, Sector 16, Noida 201301, Uttar Pradesh; Pune (Main)- Axis Bank, Indra Pushti, Opp. Fergusson College Gate 2, Pune 411004, Maharashtra; Surat - Axis Bank, Digvijay Towers, Opp. St. Xaviers School, Ghod Dod Road, Surat 395001, Gujarat; Nagpur- Axis Bank, M.G. House, Rabindranath Tagore Road, Besides Board Office, Civil Lines, Nagpur 440001, Maharashtra; Rajkot - Axis Bank, Titan, Near KKV Circle, Kalawad Road, Rajkot 360005, Gujarat; Bhavnagar - Plot No. 4/B, Vasundhara Complex opp. Dakshinamurthy School, Waghawadi Road Bhavnagar 364002 Gujarat; Bhopal - Plot No 165A & 166, Star Arcadem P Nagar, Zone 1, Bhopal 462011 Madhya Pradesh; Kochi - 41/419, Ground Floor Chicago Plaza, Rajaji Road, Ernakulam, Kochi 682035, Kerala; Ranchi - Shambhu Complex, H B Road near Firayalal Chowk, Ranchi 834001, Jharkhand</p>
For Non-Resident Shareholders	<p>Mumbai Fort- Axis Bank, Jeevan Prakash Building, Ground floor, Sir PM Road, Fort, Mumbai 400001</p>