

## FAQs on RWAP

### 1. About R-WAP

It is an online platform where **Resident Eligible Shareholders and Non-Resident India (“NRI”) Eligible Shareholders** (shareholders holding partly paid-up equity shares of Natural Capsules Limited as of 25<sup>th</sup> May 2022 (“Call Record Date”) can make payment towards the Call Money using net banking or UPI or NEFT/RTGS.

### 2. Who can pay through R-WAP?

Resident Eligible Shareholders and Non-Resident India (“NRI”) Eligible Shareholders are alone permitted to pay the Call Money through R-WAP.

### 3. How to make the payment?

The following are the payment options

- (a) Net Banking;
- (b) UPI;
- (c) NEFT / RTGS

### 4. Can I pay more than what is due on the Call Money?

No, you may not pay for more than what is due from you towards the Call Money.

### 5. Can I make payment from any bank?

You may make payment through the payment gateway using net-banking facility of the following banks.

S.No	Bank Name	S.No	Bank Name
1	AU SMALL FINANCE BANK LIMITED	2	AXIS BANK LTD
3	BANK OF BARODA	4	BANK OF INDIA
5	CANARA BANK	6	CITY UNION BANK LTD
7	DEUTSCHE BANK	8	HDFC BANK LTD
9	ICICI BANK LTD	10	IDBI BANK LTD
11	INDIAN BANK	12	INDIAN OVERSEAS BANK
13	INDUSIND BANK LIMITED	14	KARUR VYSYA BANK LTD
15	KOTAK MAHINDRA BANK LTD	16	PUNJAB NATIONAL BANK
17	SARASWAT BANK LTD	18	SOUTH INDIAN BANK LTD
19	STANDARD CHARTERED BANK	20	STATE BANK OF INDIA
21	TAMILNADU MERCHANTILE BANK	22	THE DHANLAXMI BANK LTD
23	THE HSBC LTD.	24	THE JAMMU AND KASHMIR BANK LIMITED
25	THE SHAMRAO VITHAL COOP BANK LTD	26	TJSB SAHAKARI BANK LTD
27	UNION BANK OF INDIA	28	YES BANK LTD

You may make payment using UPI through the list of banks offering UPI facility. Please refer to <https://www.npci.org.in/what-we-do/upi/live-members> for list of UPI enabled banks.

Payments through NEFT / RTGS can be made by any bank.

**6. Can I use the bank details of my family / friends for making payment?**

No. The bank details to be used for making payment through this platform must have your name as one of the joint holders along with the family / friends otherwise it will be treated as third party payments and will be rejected.

**7. Can I use a credit card / debit card / payment wallet for making payment?**

No. Option to use credit card / debit card / payment wallet for making payment is not available on this platform.

**8. What is the maximum amount I can pay through this platform?**

In case of Net Banking, there is no restriction on amount on R-Wap. However, maximum amount will be as per the limit set by applicants' respective banks. In case of UPI, the payment can be made only up to Rs. 5 lakhs.

**9. My payment has failed, whom do I approach?**

Please check if you have provided the correct details. You can write to us at [investor@cameoindia.com](mailto:investor@cameoindia.com)

**10. Payment confirmation is not received however amount debited, whom do I approach?**

Please write to us at [investor@cameoindia.com](mailto:investor@cameoindia.com) and we shall provide the status.

**11. In case of wrong information being submitted, do I have the option to revoke or rectify?**

No. Once the application is submitted, it is final.